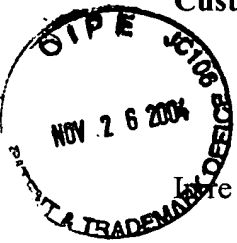


DOCKET NO. 11051ROUS01U (NORT10-00088)  
Customer No. 33000

PATENT



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Late application of : Robert S. Morley, et al.  
Serial No. : 09/695,108  
Filed : October 25, 2000  
For : SERVICE ENABLING TECHNOLOGY  
Group No. : 2144  
Examiner : T.T. Nguyen

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Technology Center 2100

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

This Amendment is filed in response to the Office Action mailed June 21, 2004. Applicant respectfully requests a two (2) month extension of time for filing a response to the Office Action. The response period is presently set to expire on August 21, 2004, and if this Request for Extension of Time is granted, the new response date will be November 21, 2004 (Sunday).

In response to the Office Action having a mailing date of June 21, 2004, please amend the above-identified application as follows: